



# Bosnia and Herzegovina SCORE 2020

## Resilient Citizenship in Bosnia and Herzegovina

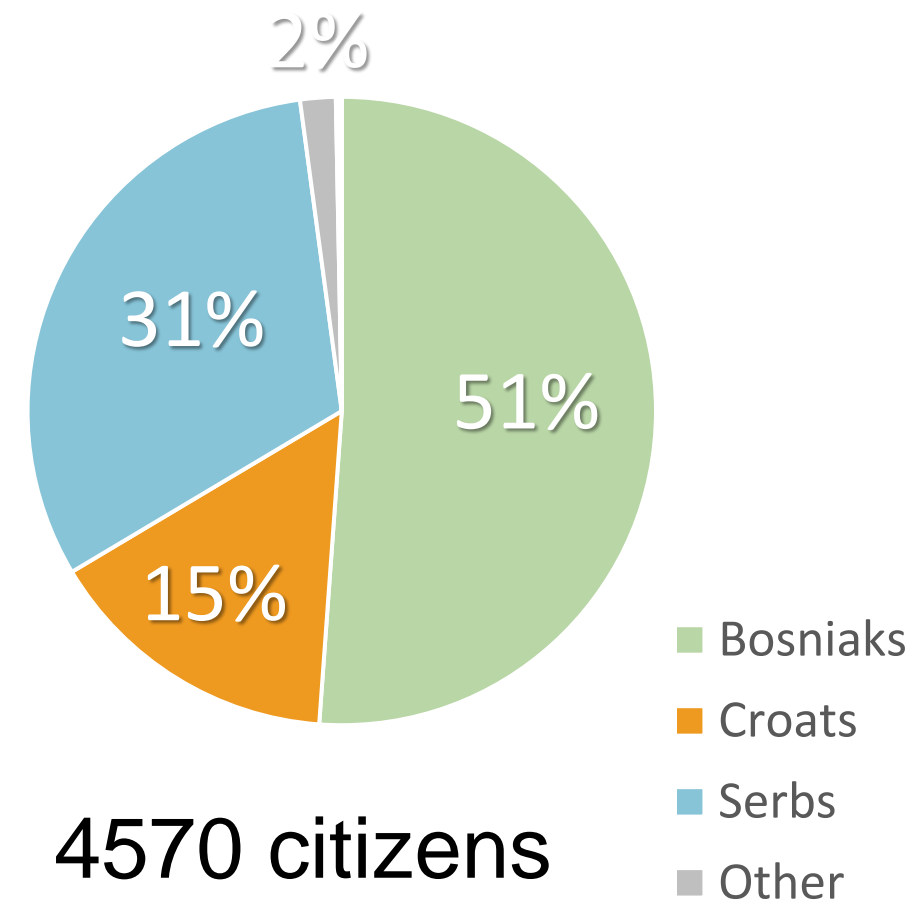
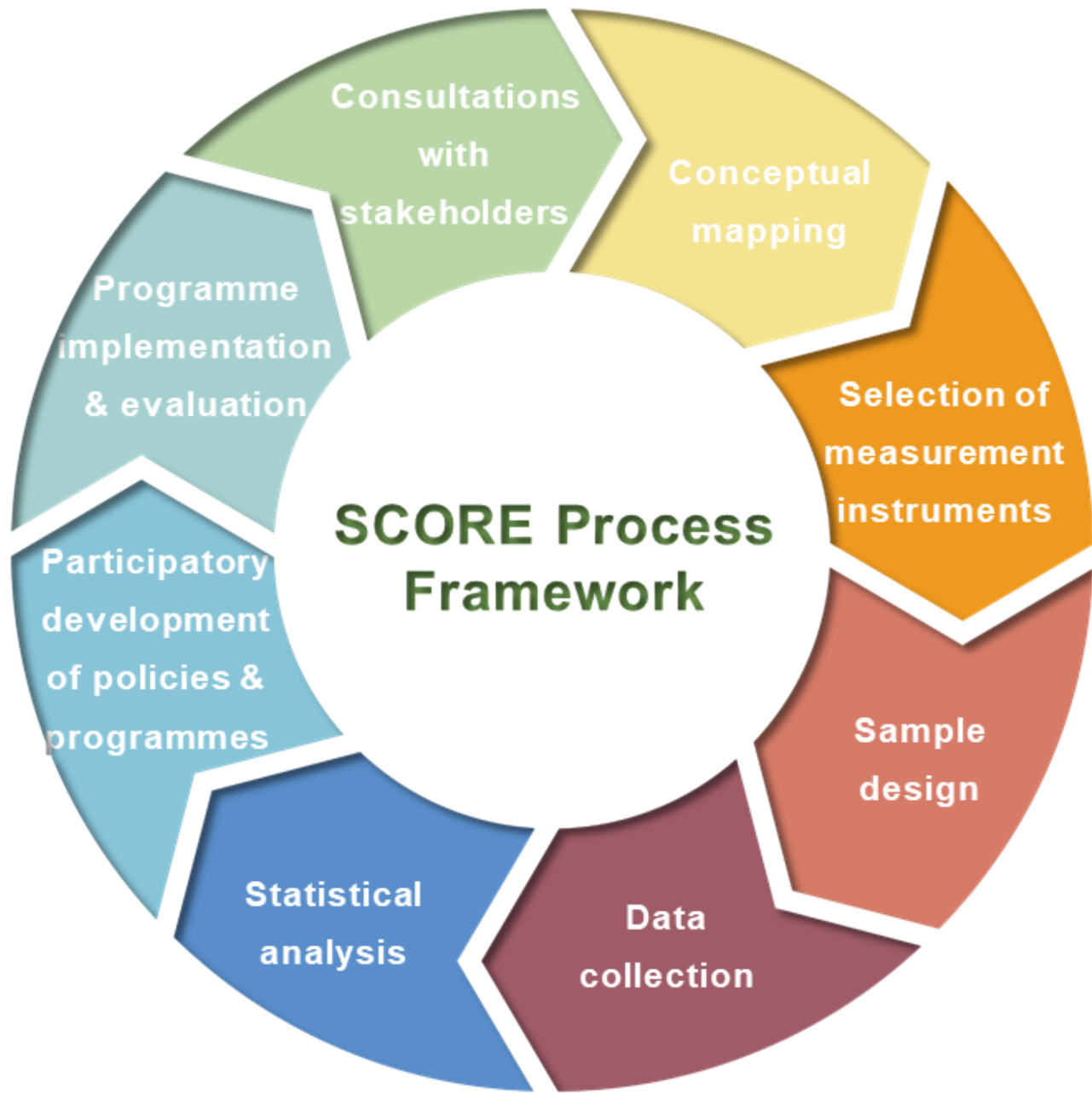
Alexander **Guest**  
*Head of Quantitative Research*

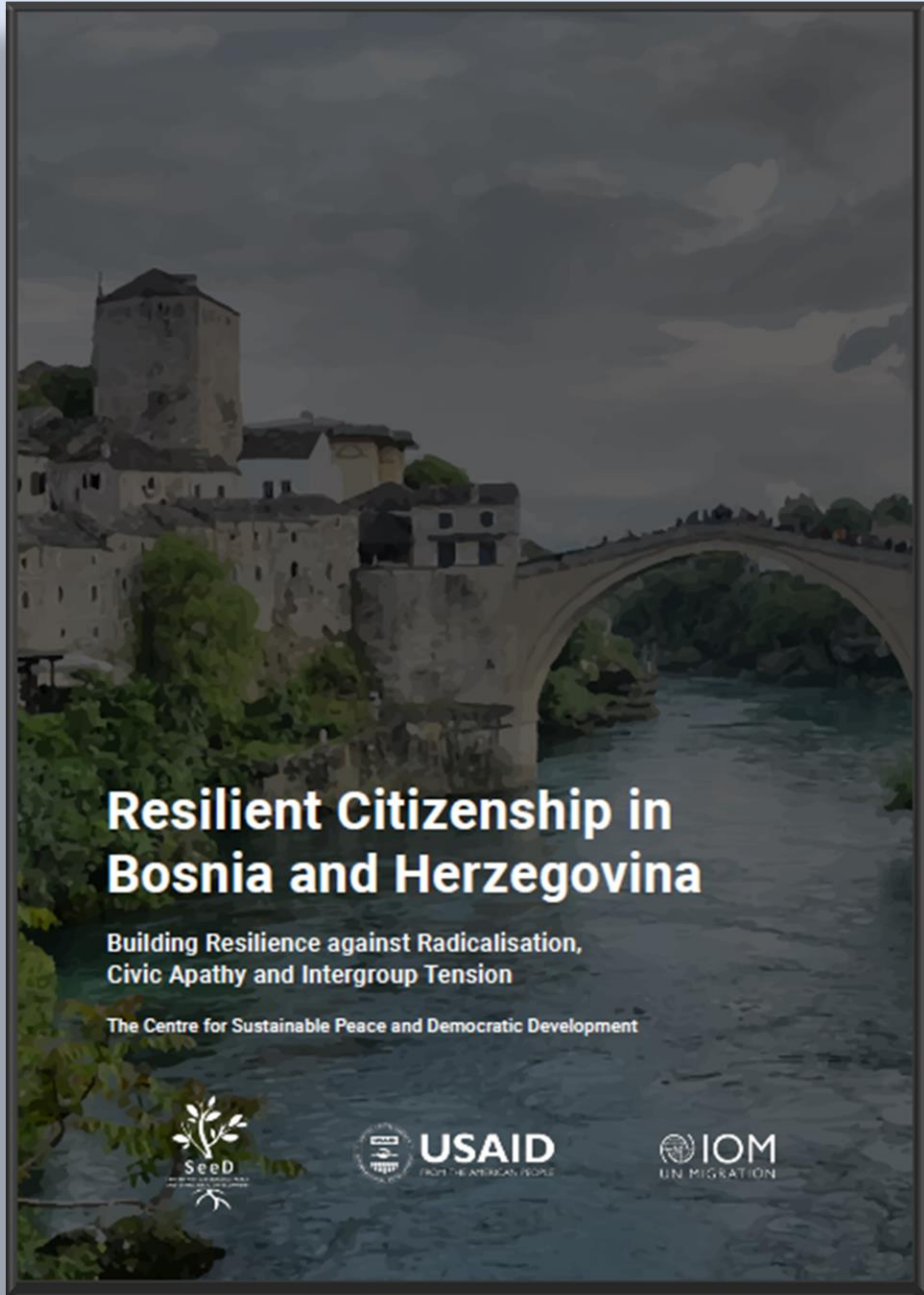
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*Programme and Outreach Specialist*



# SCORE in BiH





# Resilient Citizenship in Bosnia and Herzegovina

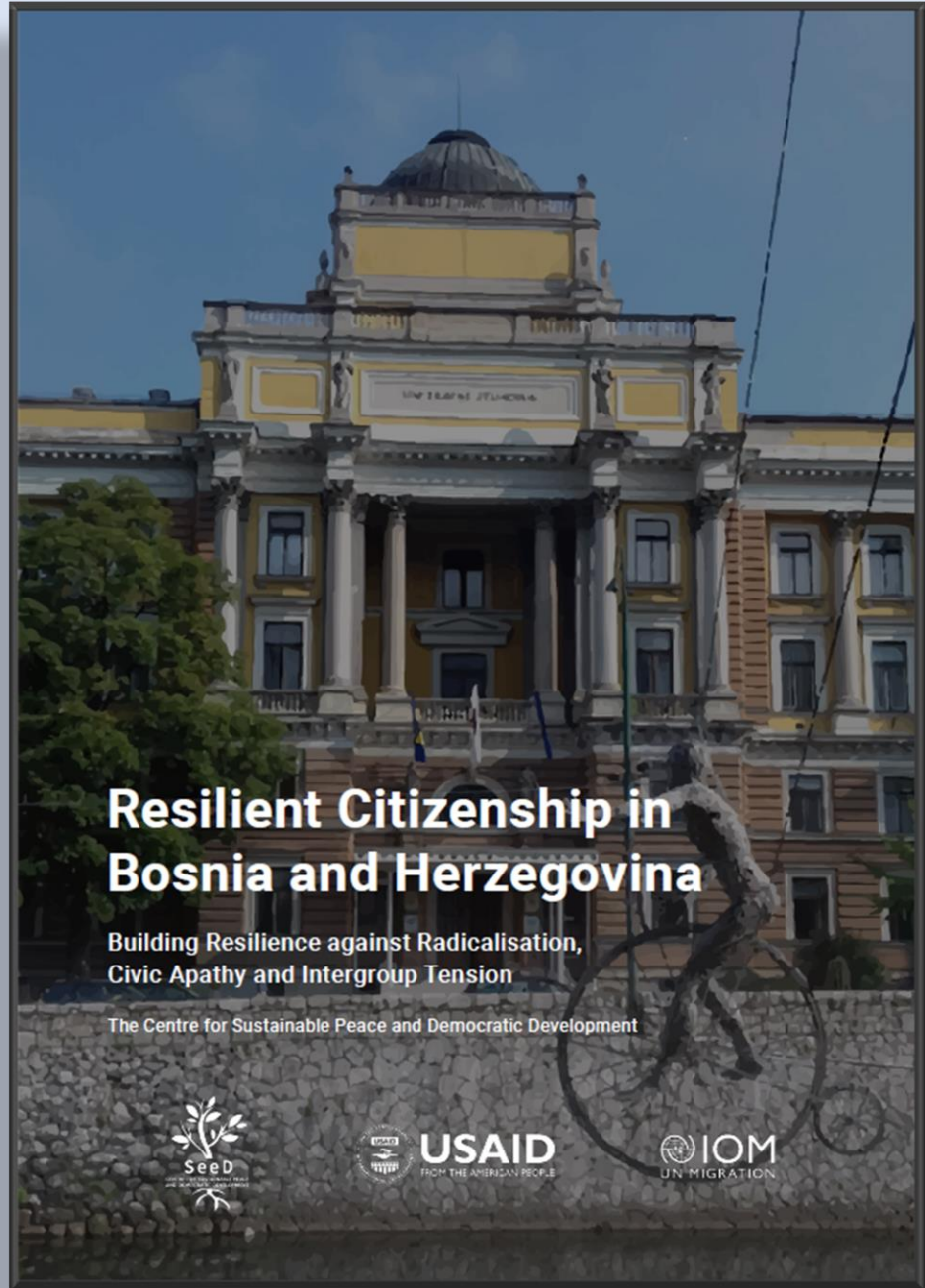
Building Resilience against Radicalisation, Civic Apathy and Intergroup Tension

The Centre for Sustainable Peace and Democratic Development



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# Resilient Citizenship in Bosnia and Herzegovina

Building Resilience against Radicalisation, Civic Apathy and Intergroup Tension

The Centre for Sustainable Peace and Democratic Development

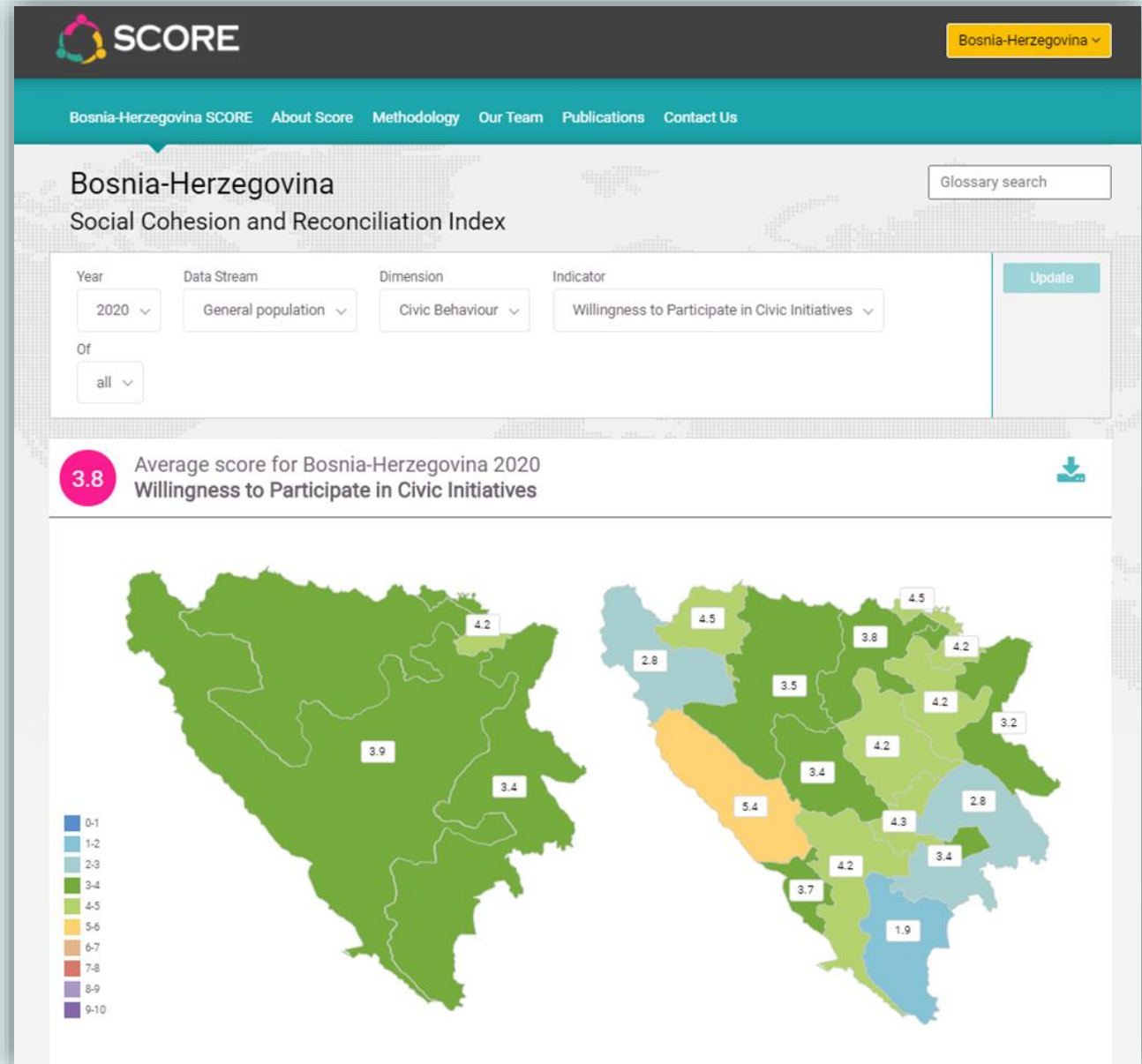


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# [scoreforpeace.org](http://scoreforpeace.org)

The SCORE BiH online platform allows users to explore regional and demographic disaggregations of the scores of all indicators, and provides more information about the SCORE index and methodology. It contains data both from 2014 and this wave, as well as data from other post-conflict areas where the SCORE has been deployed.



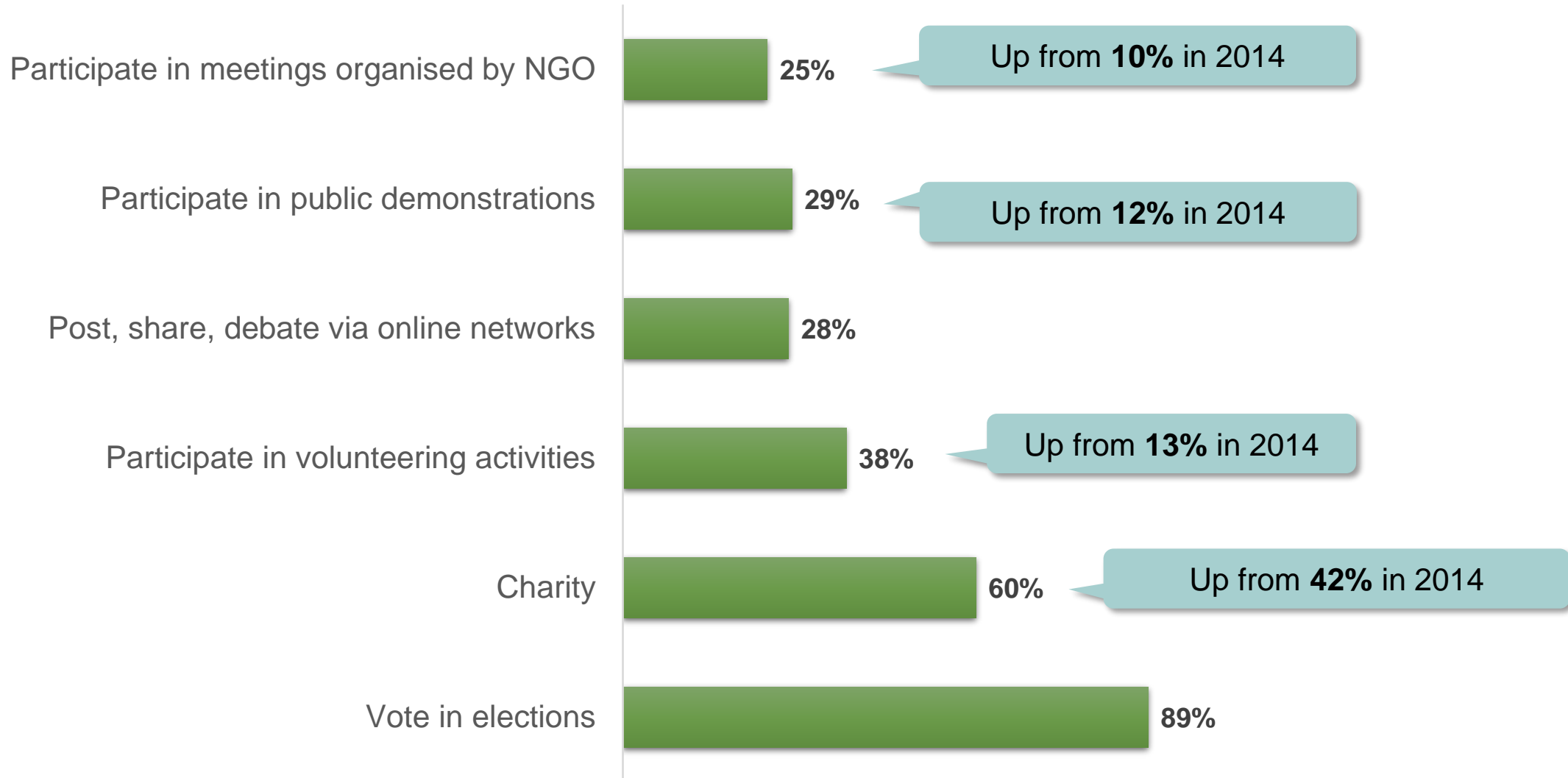
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# Bosnia and Herzegovina SCORE 2020

# Positive Citizenship

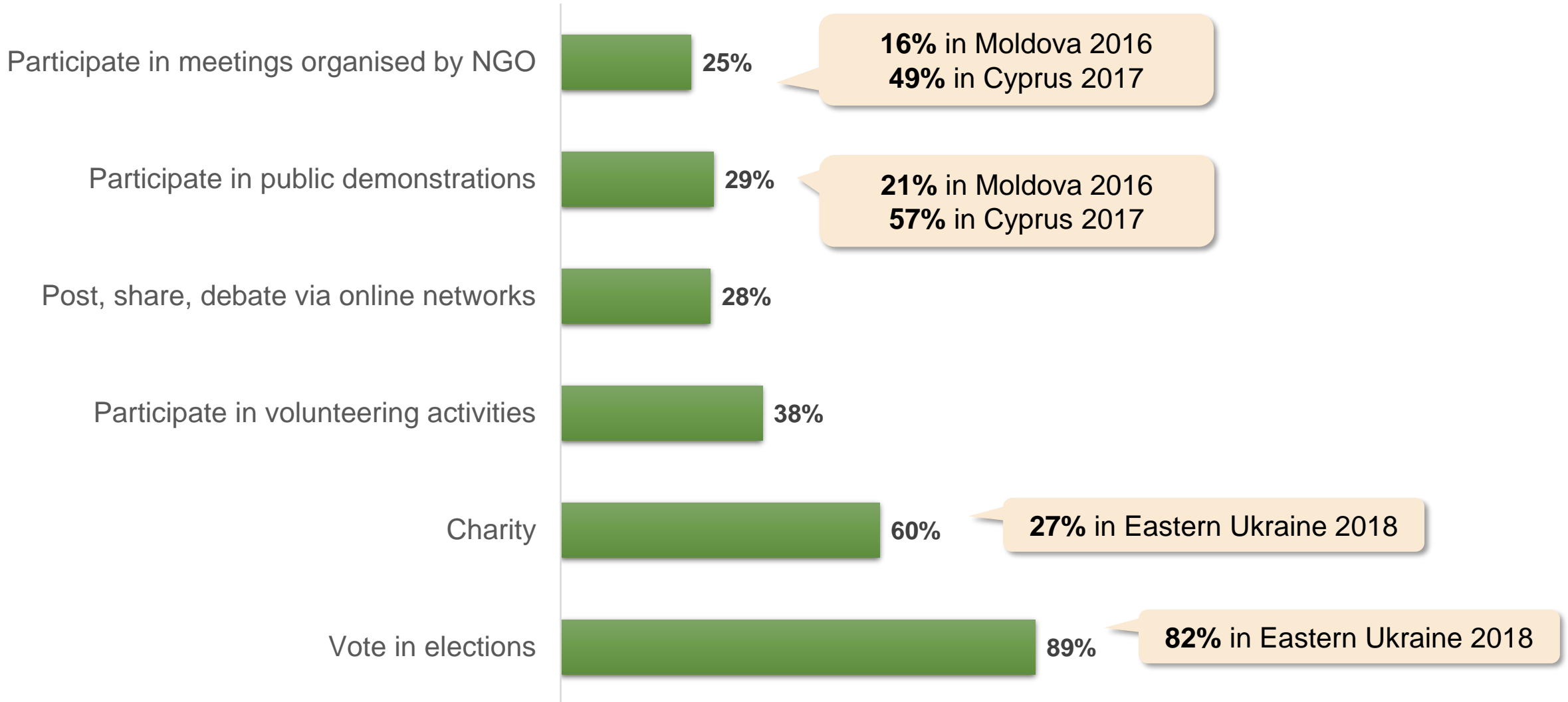
# Civic Engagement in Bosnia and Herzegovina:

Percent of individuals who have, at least once, engaged in the following activities

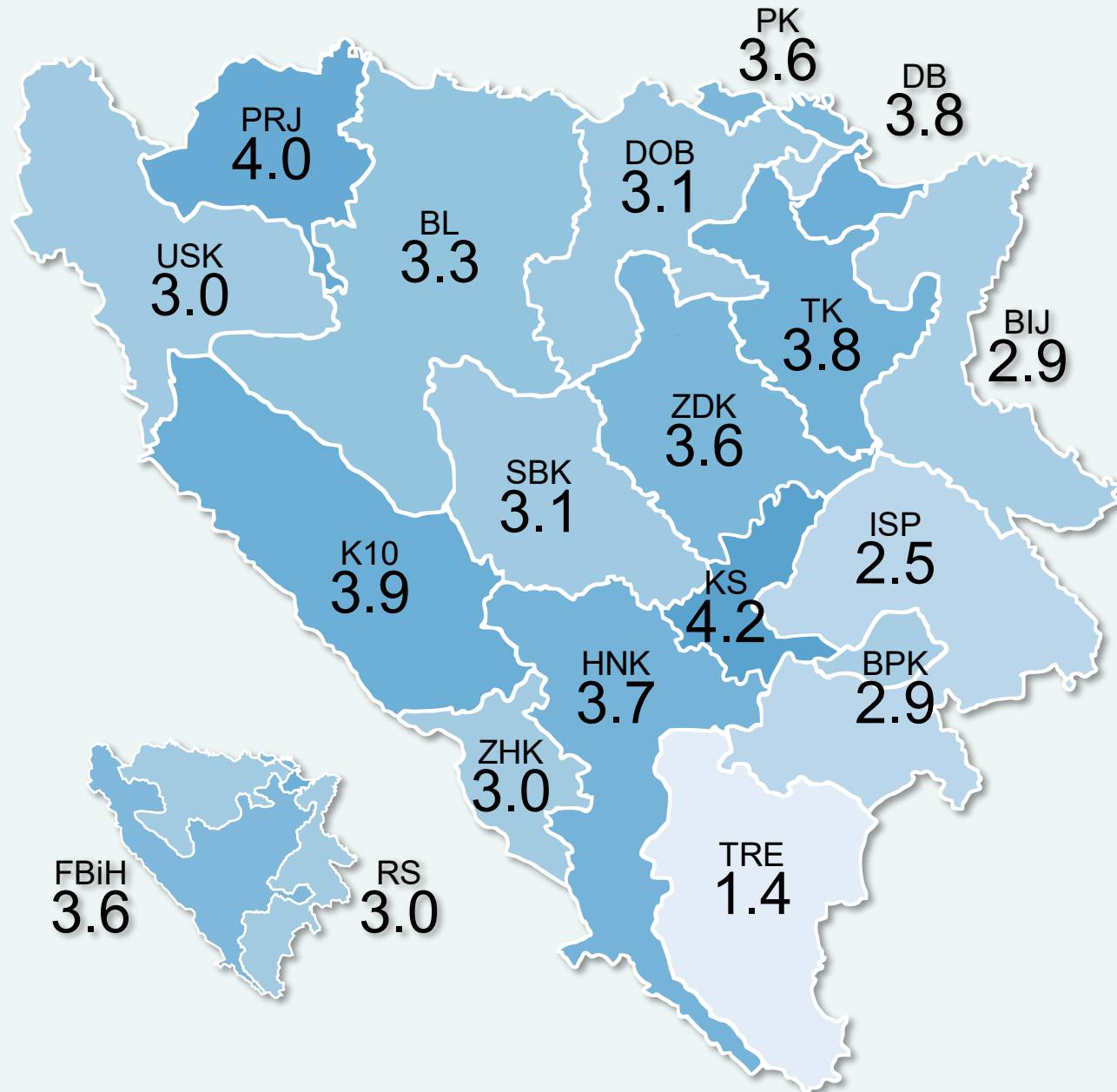


# Civic Engagement in Bosnia and Herzegovina:

Percent of individuals who have, at least once, engaged in the following activities



## Overall Active Civic Behaviour across the country



Municipalities	Active Civic Behaviour	Violent Civic Behaviour
<b>Bužim</b>	4.8	5.2
<b>Stolac</b>	5.0	4.7
<b>Trebinje</b>	1.5	0.9
<b>Sarajevo</b>	4.1	2.3



49% believe NGOs have political motives  
46% believe they are not effective

Trust in NGOs



Media Consumption



Critical Media Literacy



44% say it's difficult to learn about initiatives  
37% not interested in politics at all

Civic Awareness



53% say they have no time for participation

Economic Stress



Growth mindset, Education, Civic Satisfaction, Intergroup Harmony, Wartime Perspective Taking, Access to Civic Spaces



Positive  
Citizenship:

Being an active,  
responsible and  
inclusive citizen



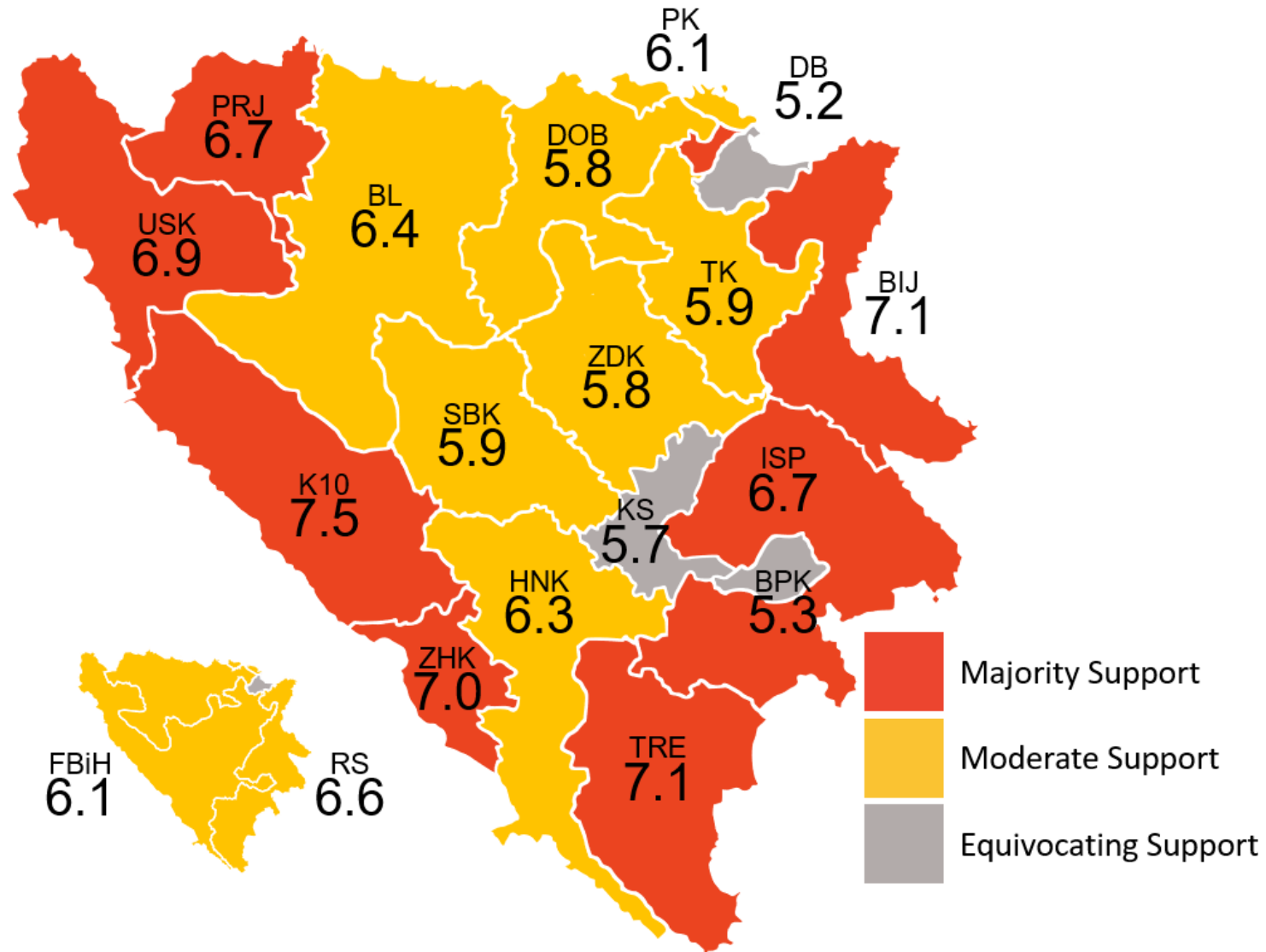
Bosnia and Herzegovina SCORE 2020

# Divisive Narratives & Resilience Against Them

# Divisive Narratives & Resilience Against Them

SCORE BiH 2020 asked respondents if they disagree or agree various statements and narratives associated with divisive ideologies. A majority within each ethnic group tends to support ethnonationalist divisive narratives spread by their own ethnic group, while Salafi narratives are not strongly supported.

	Support	Opposition
Bosniak Nationalist Narratives	<b>53%</b>	30%
Croat Nationalist Narratives	<b>60%</b>	20%
Serb Nationalist Narratives	<b>65%</b>	21%
Salafi Narratives	22%	<b>57%</b>



## Key Drivers

Economic Stress

Exposure to Narratives in Informal Contexts

Exposure to Interethnic Conflict

Media Consumption

**Ethnonationalist Ideology**

## Key Outcomes

Tension with Other Ethnic Groups

Active Civic Behaviour

**Violent Civic Behaviour**

0.20

0.33

0.07

0.12

0.87

-0.25

0.47



## Resilience to Ethnonationalist Ideology

## Resilience to Violent Civic Behaviour

Strong **civic** or **regional identity**

**Tolerant** ecumenical views on **faith** and religion

Healthy **social** relationships

Frequent **contact** with other ethnic groups

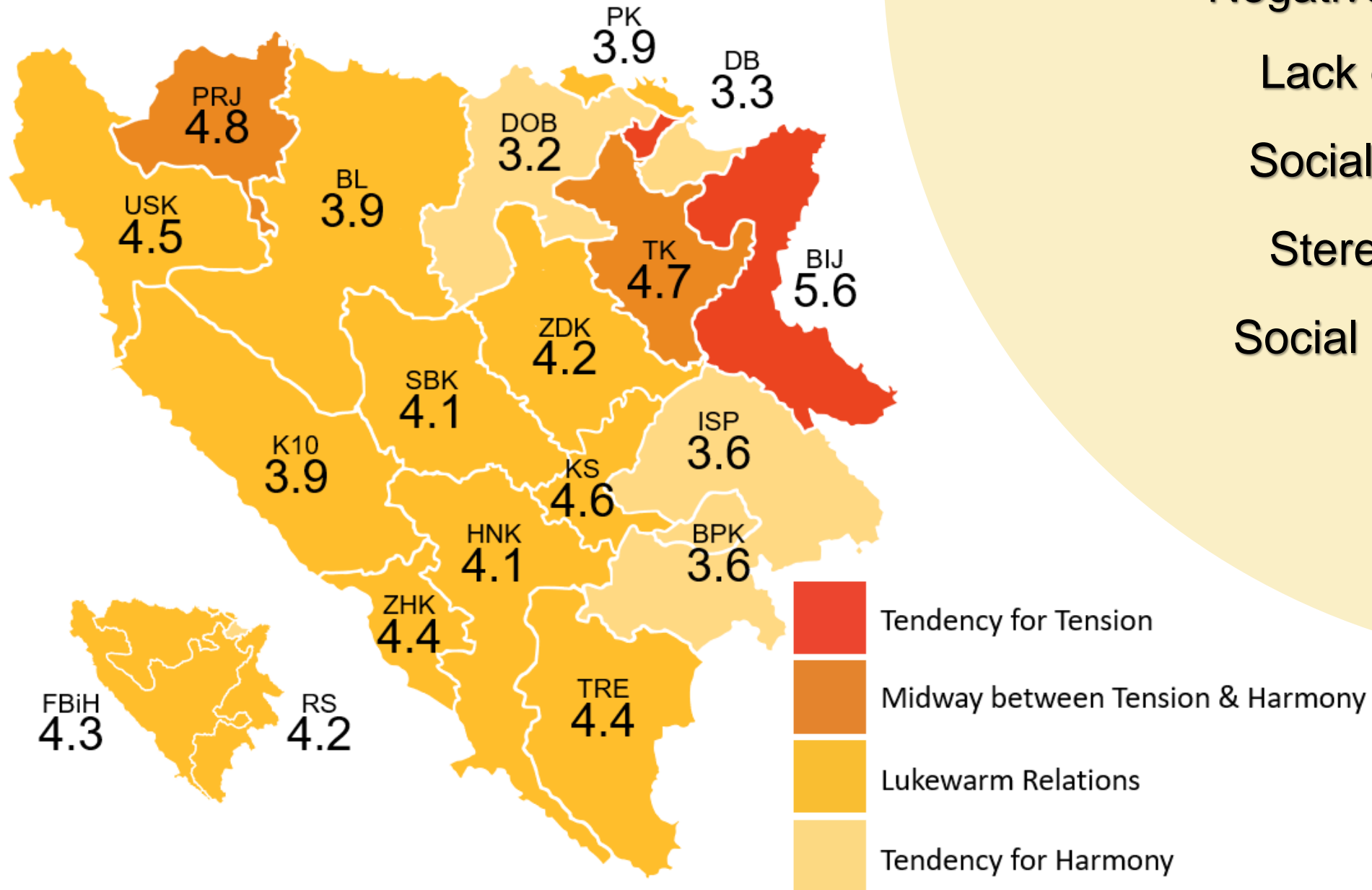
**Cultural similarity** with other ethnic groups

**Cultural similarity** with **own** ethnic group

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# Bosnia and Herzegovina SCORE 2020 Intergroup Relations

# Tension with Ethnic Outgroups



## Negative Feelings

Lack of Trust

Social Anxiety

Stereotypes

Social Distance

# Tension with Outgroups

Compared to 2014, interethnic relations are not much better today, with increases in some indicators and decreases in others.

## Stereotypes that other groups are Violent

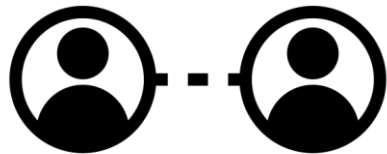


27% in 2020

15% in 2014



## Cultural Distance



58% | 54% in 2020

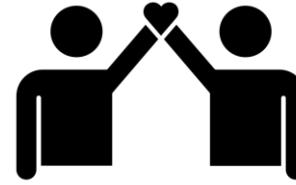
24% | 39% in 2014

Croat    Serb



feel they do not share common values with other groups

## Positive Feelings



In all three ethnic groups there was a decrease in positive feelings by 1/10



## Contact



81% | 70% in 2020

67% | 62% in 2014

Croat    Serb

report contact with each other **at least once**



## Trust



80% | 80% in 2020

51% | 42% in 2014

Bosniak    Serb

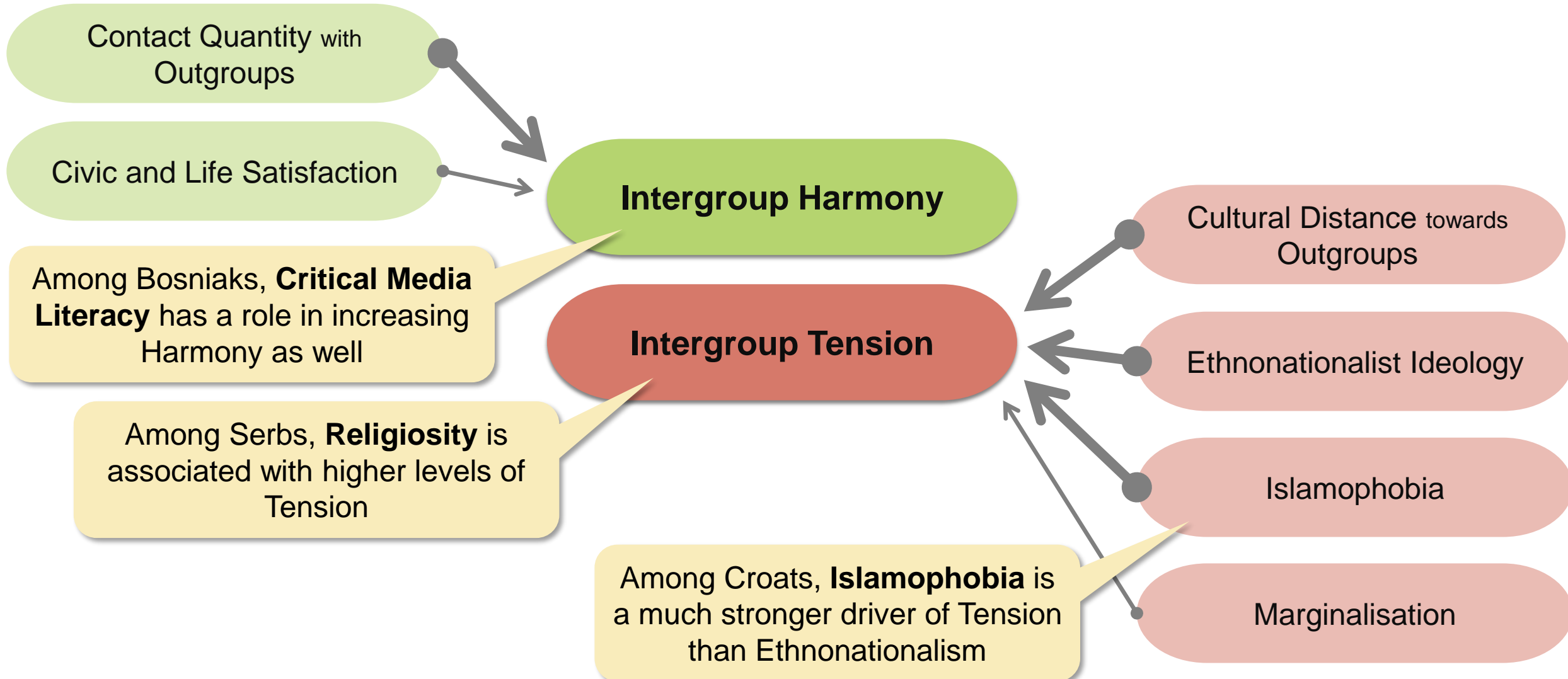
respondents feel other groups are **trustworthy**





# Factors affecting Tension and Harmony

Interethnic tensions are driven mainly by Ethnonationalist Ideology, Islamophobia and a perception of cultural difference with other ethnic groups. The main prerequisite for harmony is frequent contact with other ethnic groups.



## Divisive Narratives

Endorsed by **all** ethnic groups, spread effectively in intimate or informal contexts, and can lead to **violent citizenship**

## Resilience against Ethnonationalism & Violence

Develop **civic identity**, **contact** frequency, cultural similarities, **tolerant religiosity** and healthy **social relationships**

## Intergroup Harmony

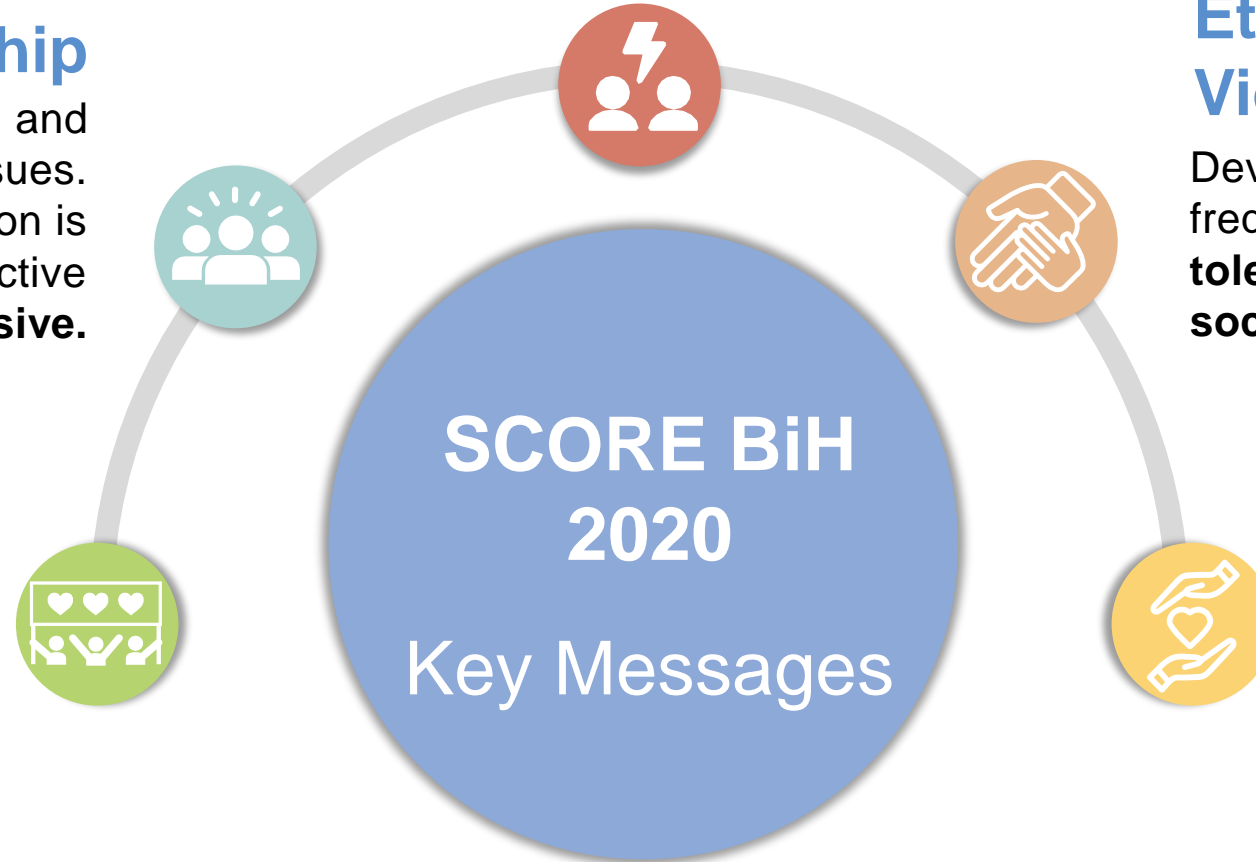
Increase by focusing on **contact**, **cultural commonalities**, and reducing the sway of **ethnonationalism** and **Islamophobia**

## Positive Citizenship

Relies on **Trust in NGOs** and **awareness** of civic issues. **Critical** media consumption is essential for ensuring that active behaviour is **inclusive**.

## Civic Engagement

Engagement is **low**, but has increased since 2014, and is higher than other countries





Bosnia and Herzegovina SCORE 2020  
Thank you

[scoreforpeace.org](https://scoreforpeace.org)

[seedsofpeace.eu](https://seedsofpeace.eu)

